# Appendix 1: delivery of the 2022/23 audit plan

## 1. Synopsis

1.1. This Appendix summarises the 2022/23 audit plan that was agreed by the Audit Committee on 22 March 2022. It shows the indicative scope as well as the completion status of each individual project. It is included to provide Audit Committee with assurance that the audit plan, which is the key vehicle for providing the council with independent assurance, has been effectively delivered.

# 2. Detailed 2022/23 audit plan update

(\* denotes an area of principal risk)

## 2.1. Summary of assurance ratings for completed reviews

See sections 2.2 to 2.11 below for more information on the current status of reviews.

Ref	Audit title	Assurance rating
Assurance	rating for planned council audit reviews	
AD22-7	Landlord duty of care: lifts maintenance, repairs and renewals *	No assurance
AD22-2	Purchase cards *	Limited assurance
CC22-7	Insurance settlements	Limited assurance
CWB22-1	Financial resilience of residents – test and trace support payments *	Moderate assurance
E22-1	Net Zero Carbon programme – governance, risk management and benefits monitoring *	Moderate assurance

HN22-2	Landlord duty of care: housing safety programme assurance *	Moderate assurance
R21-1-1	Review of key financial system - bank and system reconciliations	Moderate assurance
R22-1-2	Review of key financial system - capital accounting (asset management)	Moderate assurance
R22-1-3	Review of key financial system - accounts receivable	Moderate assurance
R22-1-4	Review of key financial system - pensions	Moderate assurance
Assurance	rating for planned establishment audit reviews	
CS22-2-2	Schools establishment review - Pooles Park Primary School	No assurance
AD22-3	Tenant Management Organisation (TMO) establishment review - Pleydell	Limited assurance
AD22-5	Schools establishment review - St John's Upper Holloway	Limited assurance
FT22-1	Voluntary Sector Organisation (VSO) establishment review – Culpeper Community Garden	Limited assurance
AD22-4	Tenant Management Organisation (TMO) establishment review - Dixon Clark Court	Moderate assurance
CS22-2-4	Schools establishment review – Pakeman Primary School	Moderate assurance
AD22-6	Schools establishment review - Highbury Fields	Moderate assurance
HN22-1-1	TMO establishment review - Seaview	Moderate assurance
HN22-1-2	TMO establishment review – Taverner and Peckett	Moderate assurance
HN22-1-5	TMO establishment review – Brunswick	Moderate assurance

Extended follow up outcomes (see rating key in Appendix 3)				
FWU21-1	Health and safety - asbestos (extended follow up) *	A moderate rate of implementation was noted.		
FWU22-2	Supplier bank amendments (extended follow up) *	A good rate of implementation was noted		
FWU22-3	Use of contingent staff (extended follow up) *	A good rate of implementation was noted		
Reviews completed where an assurance opinion was not provided (a management letter or grant compliance opinion was issued)				
CC22-6-1	Review of grant claim - Arts Council Culture Recovery Fund	Compliance opinion issued		
CC22-6-2	6-2 Review of grant claim - Test and Trace Support Grant Compliance opinion issued			
CC22-6-3	2-6-3 Review of grant claim - Contain Outbreak Management Fund Compliance opinion issued			
CC22-6-4	Review of grant claim - Better Mental Health	Compliance opinion issued		
AD22-1	Concierge service	Controls awareness note issued		

## 2.2. Corporate/cross-cutting

Ref	Audit title	Indicative scope	Planned days	Status
CC22-1	Risk management – assurance mapping	Internal Audit input into assurance mapping for principal risks.	20	Assurance mapping took place in Q3 to inform the 2023/24 audit planning process.
CC22-2	Serious fraudulent activity *	Internal Audit input into reactive investigations to be undertaken in-year.	20	Members of the Internal Audit team provide ongoing input into reactive investigations throughout the year to support the Corporate Investigations team.

CC22-3	Audit plan production	Preparation of the council's annual audit plan.	10	Audit planning took place in Q4, based on the assurance mapping exercise (see CC22-1 above).
CC22-4	Controls Board	Internal Audit input into Controls Board workplan and support for directorate representatives.	30	The Internal Audit team coordinates Controls Board and provides support for directorate representatives around follow up activity.
CC22-5	Good Governance Group	Internal audit input into Good Governance Group activity.	20	The Internal Audit team coordinates Good Governance Group activity.
CC22-6-1	Review of grant claim - Arts Council Culture Recovery Fund	Review of grant claims for government funding which require Internal Audit review and approval. Based on actual requests in prior years, an assumption has been made that four such reviews will be required in year.	7	Complete. A grant compliance opinion was provided by Internal Audit.
CC22-6-2	Review of grant claim - Test and Trace Support Grant		7	Complete. A grant compliance opinion was provided by Internal Audit.
CC22-6-3	Review of grant claim - Contain Outbreak Management Fund		7	Complete. A grant compliance opinion was provided by Internal Audit.
CC22-6-4	Review of grant claim - Better Mental Health		7	Complete. A grant compliance opinion was provided by Internal Audit.
CC22-7	Insurance settlements	A review of processing of insurance settlements.	16	Completed – Limited assurance. High priority findings were raised in two audit

				areas, details of which can be seen at Appendix 2.
FWU22-4	Cross-cutting follow up activity	<ul> <li>Follow up activity relating to the following audits:</li> <li>Capital programmes</li> <li>Cyber security</li> <li>Gifts, hospitality and declarations of interest</li> <li>PMO</li> <li>Technology debt management</li> </ul>	9	<ul> <li>Outcomes of follow up activity are detailed in Appendix 3. All recommendations have been implemented for the following audits:</li> <li>Gifts, hospitality and declarations of interest</li> <li>Technology debt management</li> <li>Further follow up work is planned in 2023/24 relating to all other audits.</li> </ul>

#### 2.3. **Resources**

Ref	Audit title	Indicative scope	Planned days	Status
R22-1-1	Review of key financial system - bank and system reconciliations	Review of key financial systems in line with a three year rolling plan.	11	Completed – Moderate assurance.
R22-1-2	Review of key financial system - capital accounting (asset management)		11	Completed – Moderate assurance.
R22-1-3	Review of key financial system - accounts receivable		11	Completed – Moderate assurance.

R22-1-4	Review of key financial system - pensions		11	Completed – Moderate assurance.
R22-2	Key IT application review – NEC (housing repairs) *	A review of a key IT application in use within the council.	16	A draft report has been shared with management, and a management response is awaited. A completion date of August 2023 is anticipated.
R22-3	Use of sundry suppliers *	Sundry supplier codes are used within the finance system for suppliers who will not be regular suppliers. Use of these codes allows suppliers to be paid without going through independent verification processes to confirm identity or bank details. In light of issues raised in the course of a 21/22 audit of supplier bank amendments (AD21-2), an in- depth review of use of sundry supplier codes has been added to the plan. This audit will rely on data analytics to understand patterns of use and identify anomalies and weaknesses.	16	This audit did not proceed due to a revised risk assessment. As a result of the supplier bank amendments audit which took place as part of the 2021/22 audit plan, the service carried out its own data analytics exercise to understand patterns of use and identify anomalies and weaknesses. As a result, this audit would have replicated work already carried out. The work undertaken by the service has been reviewed by Internal Audit as part of the follow up activity relating to the supplier bank amendments audit.
R22-4	Access to council emails *	This audit will review and assess mechanisms to prevent and identify unauthorised access to council emails. The review will focus on communications with suppliers.	16	This audit did not proceed due to a revised risk assessment. This reflects that an in- depth consultancy piece has been commissioned by Islington Digital Services to look at this area, which will cover a wider scope than was anticipated during the planned audit.

FWU22-3	Use of contingent staff (extended follow up) *	Extended follow up of Use of contingent staff (FR20-5). The audit will include full retesting of controls within the new supplier system.	16	<ul> <li>An extended follow up audit was completed and subsequent follow up work has taken place. We looked at the rate of implementation of 36 recommendations, relating to eight high and four medium priority findings, which had passed their target implementation dates. We found that:</li> <li>30/36 (83%) recommendations have been implemented;</li> </ul>
				<ul> <li>3/36 (8%) recommendations have been partially implemented; and</li> </ul>
				<ul> <li>3/36 (8%) recommendations have not yet been implemented.</li> </ul>
				The partially implemented recommendations related to:
				Engagement extension approvals;
				Pay arrangements for breaks;
				Approvals for engagement of workers.
				Recommendations not yet implemented related to:
				Data quality and system functionality.
				Revised target implementation dates between 30 June 2023 and 30 September 2023 have been agreed for the outstanding recommendations.

FWU22-12	Resources follow up activity	<ul> <li>Follow up activity relating to the following audits:</li> <li>Access controls and rights</li> <li>Capital expenditure</li> <li>Continuous audit monitoring (CAM)</li> <li>Key financial systems (KFS) – accounts payable</li> <li>Key financial systems (KFS) – income</li> <li>Key financial systems (KFS) – treasury</li> <li>Key financial systems (KFS) – payroll</li> <li>Key financial systems (KFS) – pensions</li> <li>Information governance (records management)</li> <li>Payroll</li> <li>Right to work vetting</li> </ul>	40	<ul> <li>Outcomes of follow up activity are detailed in Appendix 3. All recommendations have been implemented for the following audits:</li> <li>Continuous audit monitoring (CAM)</li> <li>Key financial systems (KFS) – payroll</li> <li>Information governance (records management)</li> <li>Right to work vetting arrangements</li> <li>Further follow up work is planned 2023/24 relating to the other audits.</li> </ul>
		<ul> <li>Right to work vetting arrangements</li> </ul>		

### 2.4. Adult Social Care

Ref         Audit title         Indicative scope	Planned days Status
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FWU22-5 Adult Soci follow up a	1 5 6	7	Outcomes of follow up activity are detailed in Appendix 3. All recommendations have been implemented for the following audit: • Safeguarding adults Further follow up work is planned 2023/24 relating to the other audits.
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## 2.5. Children and Young People

Ref	Audit title	Indicative scope	Planned days	Status
CS22-1	Safeguarding children - vetting of staff *	This review will assess the design and operation of controls in place around safeguarding of children, focusing on vetting of staff.	16	This audit did not proceed due to a revised risk assessment. Human Resources carried out its own data analytics exercise to understand vetting of staff in this area and to identify anomalies and weaknesses. As a result, this audit would have replicated work already carried out. The work undertaken by the service has been reviewed by Internal Audit and covers the areas which would have been covered by this audit.
CS22-2-1	Schools establishment review – Duncombe Primary School	Risk based review of school or children's centre. The programme assesses the effectiveness of governance mechanisms and financial practices.	13	This audit was delivered as part of the 2021/22 audit plan, and reported to Audit Committee in September 2022. However, the detailed audit outcome was not reported, as management responses had not been received. A no assurance rating was subsequently agreed, and high priority

			findings were presented to Aud Committee in January 2023.
CS22-2-2	Schools establishment review - Pooles Park Primary School	13	Completed – No assurance. Hi findings were presented to Aud Committee in January 2023.
CS22-2-3	Schools establishment review - Samuel Rhodes Primary School	13	This audit has been removed fr 2022/23 plan, as it was delivered outcomes were reported to Aud Committee in September 2022 the 2021/22 plan.
CS22-2-4	Schools establishment review – Pakeman Primary School	13	Completed – Moderate assurar
CS22-2-5	Children's Centre establishment review – Margaret McMillan Nursery and Children's Centre	13	A draft report has been shared we management, and a management response has been received. The team experienced an unexpected temporary decrease in resource half of 2023 and we were unable respond to all queries raised by until that period ended. The final the report has been delayed as completion date of September 2 anticipated given the nursery's s closure.

FWU22-6	Children and Young People follow up activity	<ul> <li>Follow up activity relating to the following audits:</li> <li>Business transformation</li> <li>Conewood Children's Centre</li> <li>High needs/SEN children's placements</li> <li>Placement commissioning 16-17 year olds</li> <li>SEN transport</li> <li>Troubled Families 21/22</li> </ul>	15	<ul> <li>Outcomes of follow up activity are detailed in Appendix 3. All recommendations have been implemented for the following audits:</li> <li>Placement commissioning 16-17 year olds</li> <li>Troubled Families 21/22</li> <li>SEN transport</li> <li>Conewood Children's Centre</li> <li>Further follow up work is planned in 2023/24 relating to the other audits.</li> </ul>
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## 2.6. Community Wealth Building

Ref	Audit title	Indicative scope	Planned days	Status
CWB22-1	Financial resilience of residents – test and trace support payments *	This review has been carried forward from the 21/22 audit plan. A risk based review to provide assurance against this area of principal risk. The audit will look at the effectiveness of mechanisms in place to ensure that residents at financial risk are able to access financial support, particularly Covid-related support.	22	Completed – Moderate assurance.
FWU22-1	Health and safety - asbestos (extended follow up) *	Extended follow up of Health and safety - asbestos (HOU20-5). Ongoing assurance in this area of principal risk, the review will assess the	12	An extended follow up audit was completed and subsequent follow up work has taken place. We looked at the rate of implementation of 19 recommendations,

implementation of recommendations	relating to five high and two medium priority
across a number of areas including governance, management and	findings, which had passed their target implementation dates. We found that:
monitoring.	<ul> <li>8/19 (42%) recommendations have been implemented;</li> </ul>
	<ul> <li>10/19 (53%) recommendations have been partially implemented; and</li> </ul>
	<ul> <li>1/19 (5%) recommendations had not yet been implemented.</li> </ul>
	The partially implemented recommendations related to:
	<ul> <li>Schools asbestos monitoring;</li> </ul>
	<ul> <li>Data quality and system functionality;</li> </ul>
	<ul> <li>Compliance with legal requirements for asbestos surveys and removal;</li> </ul>
	<ul> <li>Resourcing and work backlogs;</li> </ul>
	Staff training;
	<ul> <li>Policy review and updates; and</li> </ul>
	<ul> <li>Reporting to senior management.</li> </ul>
	The recommendation not yet implemented related to:
	<ul> <li>Management information accuracy.</li> </ul>
	Revised target implementation dates between 30 June 2023 and 31 March 2024 have been agreed for the outstanding recommendations.

FWU22-2	Supplier bank amendments (extended follow up) *	Extended follow up of Supplier bank amendments (AD21-2). This audit will include testing a new sample of amendments to verify the operation of key controls.	15	An extended follow up audit was completed and subsequent follow up work has taken place. We looked at the rate of implementation of 31 recommendations, relating to six high and four medium priority findings, which had passed their target implementation dates. We found that:
				<ul> <li>29/31 (94%) recommendations have been implemented; and</li> </ul>
				<ul> <li>2/31 (6%) recommendations have been partially implemented.</li> </ul>
				The partially implemented recommendation related to:
				<ul> <li>Finalisation and publication of new sundry supplier guidance; and</li> <li>Reperformance of sundry supplier data analysis.</li> </ul>
				Revised target implementation dates between 30 June 2023 and 30 September 2023 have been agreed for the outstanding recommendations.
FWU22-7	Community Wealth Building follow up activity	Follow up activity relating to the following audits: • Financial resilience of residents	16	Outcomes of follow up activity are detailed in Appendix 3. All recommendations have been implemented for the following audits:
		<ul> <li>Decline in local business</li> </ul>		Financial resilience of residents
		resilience		Contract management 20/21
		Contract management 20/21		Further follow up work is planned in 2023/24 relating to the other audits.

2.7. Environment and Climate Change	
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Ref	Audit title	Indicative scope	Planned days	Status
E22-1	Net Zero Carbon programme – governance, risk management and benefits monitoring *	The objective of this audit is to review the robustness of the council's governance and control framework to mitigate key risks related to the council's climate change programme. The scope will also include a review of controls for the gathering, monitoring and reporting of data.	21	Completed – Moderate assurance.
FWU22-8	Environment follow up activity	<ul> <li>Follow up activity relating to the following audits from previous years:</li> <li>Commercial waste recovery plan</li> <li>Greenspace income</li> <li>Parking services</li> <li>People friendly streets (PFS)</li> </ul>	20	Outcomes of follow up activity are detailed in Appendix 3. All recommendations have been implemented for the following audits: • Commercial waste recovery plan • Greenspace income • People friendly streets (PFS) Further follow up work is planned in 2023/24 relating to the other audit.

## 2.8. Fairer Together

Ref	Audit title	Indicative scope	Planned days	Status
FT22-1	Voluntary Sector Organisation (VSO) establishment	Risk based review of one VSO to assess the effectiveness of governance mechanisms and financial practices.	13	A draft report has been shared with management, and a Limited assurance rating has been agreed. A completion date of August 2023 is anticipated, as trustees

	review – Culpeper Community Garden			need to confirm action owners and target implementation dates.
FWU22-9	Fairer Together follow up activity	Follow up activity relating to the following 2021-22 audit: • Challenging Inequality Programme	5	Outcomes of follow up activity are detailed in Appendix 3. All recommendations have been implemented for the following audit: • Challenging Inequality programme

## 2.9. Homes and Neighbourhoods

Ref	Audit title	Indicative scope	Planned days	Status
HN22-1-1	Tenant Management Organisation (TMO) establishment review - Seaview	Risk based review of TMOs. These reviews are part a rolling programme of assurance for TMOs which operates on a cyclical basis. The programme assesses the effectiveness of governance mechanisms and financial practices.	13	Completed – Moderate assurance.
HN22-1-2	TMO establishment review – Taverner and Peckett		13	Completed – Moderate assurance.
HN22-1-5	TMO establishment review – Brunswick		13	Completed – Moderate assurance.
HN22-2	Landlord duty of care: housing	A new project has been agreed to provide central oversight over housing safety. This audit will look at programme	16	Completed – Moderate assurance.

	safety programme assurance *	arrangements in place and will assess the effectiveness of overarching governance arrangements around housing safety.		
HN22-3	Tenant Management Organisation (TMO) monitoring arrangements *	This review has been carried forward from the 21/22 audit plan at the request of the service area due to significant changes that are planned in the council's approach to monitoring TMO activity The audit is planned for Q3/Q4 of 2022/23 to allow time for revised practice to be implemented. The audit will review council processes for monitoring TMO activity and governance arrangements. This will take into account whether monitoring activity is sufficient in light of the increased responsibilities for councils introduced in the 2021 Housing White Paper.	16	A draft report has been shared with management, and a management response is awaited. A completion date of August 2023 is anticipated.
HN22-4	Housing allocation and medical need	A risk-based review of the council's key controls in place around prioritisation of housing allocation based on medical need.	16	A draft report has been shared with management, and a management response is awaited. A completion date of August 2023 is anticipated.
FWU22-10	Homes and Neighbourhoods follow up activity	<ul> <li>Follow up activity relating to the following audits:</li> <li>HomeBuild</li> <li>Housing Revenue Account (HRA)</li> <li>Landlord duty of care - fire risk assessments</li> </ul>	13	<ul> <li>Outcomes of follow up activity are detailed in Appendix 3. All recommendations have been implemented for the following audits:</li> <li>HomeBuild</li> <li>Landlord duty of care - fire risk assessments</li> <li>Rent income and recovery</li> </ul>

<ul> <li>Landlord duty of care – lifts maintenance, repairs and renewals</li> <li>Rent income and recovery</li> <li>Tenant Management Organisation (TMO) monitoring arrangements</li> </ul>	Further follow up work is planned in 2023/24 relating to the other audits.
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#### 2.10. Public Health

Ref	Audit title	Indicative scope	Planned days	Status
FWU22-11	Public Health follow up activity	Follow up activity relating to the following audits:		Outcomes of follow up activity are detailed in Appendix 3.
		<ul> <li>Health and social care integration <ul> <li>purchase and funding of services</li> </ul> </li> <li>Public health partnership working arrangements</li> </ul>		<ul> <li>All recommendations have been implemented for the following audits:</li> <li>Health and social care integration – purchase and funding of services</li> <li>Further follow up work is planned in Q2 2023/24.</li> </ul>

#### 2.11. Additional reviews

Ten additional reviews were added to the audit plan in 2022/23, with a combined audit budget of 118 days.

Ref	Audit title	Indicative scope	Planned days	Status
AD22-1	Concierge service	Controls awareness note on the receipt of deliveries by the council's concierge service.	6	Completed. A controls awareness note was issued.

AD22-2	Purchase cards *	A review of usage patterns of purchase cards through audit testing of high risk transaction types.	21	Completed – Limited assurance. High priority findings were raised in four audit areas, details of which can be seen at Appendix 2.
AD22-3	Tenant Management Organisation (TMO) establishment review - Pleydell	Risk based review of TMOs. These reviews are part a rolling programme of assurance for TMOs which operates on a cyclical basis. The programme assesses the effectiveness of governance mechanisms and financial	13	Completed – Limited assurance. High priority findings were raised in three audit areas, details of which can be seen at Appendix 2.
AD22-4	Tenant Management Organisation (TMO) establishment review - Dixon Clark Court	practices. These two additional audits were added to the plan once the Principal Auditor vacancy was filled, increasing the audit team's capacity for the year.	13	Completed – Moderate assurance.
AD22-5	Schools establishment review - St John's Upper Holloway	Risk based review of school or children's centre. The programme assesses the effectiveness of governance mechanisms and financial	13	Completed – Limited assurance. High priority findings were raised in four audit areas, details of which can be seen at Appendix 2.
AD22-6	Schools establishment review - Highbury Fields	<ul> <li>practices.These two additional audits were added to the plan once the Principal Auditor vacancy was filled, increasing the audit team's capacity for the year.</li> </ul>	13	Completed – Moderate assurance.
AD22-7	Landlord duty of care: lifts maintenance,	On-going programme of assurance against this area of Principal Risk. Cross-cutting review of the Council's	21	Completed – No assurance. High priority findings were raised in ten audit areas, details of which can be seen at Appendix 2.

	repairs and renewals *	arrangements for ensuring compliance with health and safety requirements across its property portfolio. Scope to focus on lift maintenance and replacement within the Council's housing stock.		
AD22-8	Supporting Families	Review of grant compliance for Supporting Families funding.	6	The audit was deferred to Q1 of 2023/24 at the request of management to allow time for a systems change to be completed. As such, outcomes of this audit will be reported as part of the 2023/24 plan.
AD22-9	Adult Weight Management grant	Review of grant compliance for Adult Weight Management funding.	6	Complete. A grant compliance opinion was provided by Internal Audit.
AD22-10	Biodiversity Net Gain grant	Review of grant compliance for Biodiversity Net Gain funding.	6	Complete. A grant compliance opinion was provided by Internal Audit.

# 3. Audit plan completion statistics

Audit status	Number of reviews	
Total number of reviews included on the original audit plan (see sections 2.1-2.10 above f	30	
Reviews added in year (see section 2.11 above for breakdown)	10	
Total reviews on audit plan	40	
Audits removed from plan:	6	
Delivered and reported as part of 2021/22 plan:		
1. Schools establishment review – Duncombe Primary School (see CS22-2-1 above)		
2. Schools establishment review - Samuel Rhodes Primary School (see CS22-2-3 abo		
Reviews that did not proceed due to a revised risk assessment:		
3. Use of sundry suppliers (see R22-3 above)		
4. Unauthorised access to Council email systems (see R22-4 above)		
5. Safeguarding children - vetting of staff (see CS22-1 above)		
Reviews deferred to 2023/24 due to systems change		
6. Supporting families (see AD22-8 above)		
Remaining audits due for completion as part of the 2022/23 plan	34	
Audits completed to reporting stage:		34 (100%)
Audits completed and report issued in final	29 (85%)	
Audits completed and awaiting final management response	5 (15%)	

## 4. Basis of our opinion and assurance statements

Level of assurance	
Substantial	There is a sound control environment with risks to key service objectives being reasonably managed. Any deficiencies identified are not cause for major concern. Recommendations will normally only be Advice and Best Practice.
Moderate	An adequate control framework is in place but there are weaknesses which may put some service objectives at risk. There are Medium priority recommendations indicating weaknesses but these do not undermine the system's overall integrity. Any Critical recommendation will prevent this assessment, and any High recommendations would need to be mitigated by significant strengths elsewhere.
Limited •	There are a number of significant control weaknesses which could put the achievement of key service objectives at risk and result in error, fraud, loss or reputational damage. There are High recommendations indicating significant failings. Any Critical recommendations would need to be mitigated by significant strengths elsewhere.
No	There are fundamental weaknesses in the control environment which jeopardise the achievement of key service objectives and could lead to significant risk of error, fraud, loss or reputational damage being suffered.

**APPENDIX ENDS**